

LGV Drivers Essentials

A course designed to provide the driver with an overview of many different aspects that make up their working life..

Course Content

Driver CPC
Drivers Hours Regulations
Working Time Directive
Digital Tachograph
Penalties for Infringements
Daily Walk Round Checks
Defect Reporting

PCV Drivers Essentials

With the emphasis on the Bus & Coach industry, this course follows the same format as the LGV Essentials.

Maximum N^o of candidates on a course
15

Hours of training for DCPC per course
7

Digital Tachograph & Daily Walk-round Checks

Providing up to date knowledge on how to use digital equipment,
Equipping drivers with the ability to carry out meaningful vehicle checks & obligations in regard to defect reporting.

Course Content

History of Tachographs
Analogue/Digital Comparison
Types, Operation
Drivers Responsibilities
Defect Reporting
Non-Compliance & Penalties

Drivers Hours Rules & Regulations

Providing drivers with the knowledge on all things related to hours and tachograph compliance, and the ability to manage them, avoiding costly penalties

Course Content

Which Rules Apply
EU Rules on Drivers Hours
UK Domestic Rules
Record Keeping & Responsibilities
Penalties for non Compliance

Fit To Work?

Enhancing awareness of things that can affect vocational entitlement and a normal driving licence, in relation to lifestyle choices and medical conditions.

Course Content

Fatigue
Drink & Drugs
Medical Conditions & Medication
Lifestyle
Responsibilities
Consequences

Customer Care

Highlighting the need for care and attention in all things relating to customer care in order to gain & retain work.

Course Content

Defining Customer Care issues
Drivers Role
Personal & Corporate image
Good Communication
Handling Conflict
Power of Complaint



Are you a holder of any of these licences?



If you held one of these licences before 9th September 2009 and you use it commercially, you must now complete 35 hours of Periodic Driver CPC Training by the 9th September 2014 and every 5 years thereafter.

Protem are an approved centre for training. We offer courses that meet the standard required on many different subjects that will keep you up to date and help you avoid fixed penalties.

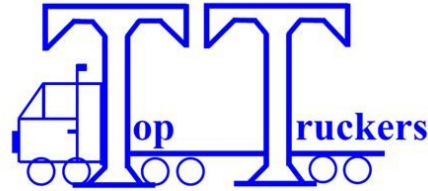
Our courses are delivered in an easy going friendly environment.

We have training facilities in Kent or can deliver Driver CPC on site anywhere in the UK

If you are unsure whether you are included in this training requirement, please call a member of our team and we will be happy to advise you.

Providing the modern driver with the tools needed to pursue a professional career

www.toptruckers.co.uk



Other Courses Available

We will soon be delivering ADR training with the benefit of it being counted as Driver CPC

Contact our team today for advice on Course Dates, Prices & Availability

Tel: 01634 811186

training@toptruckers.co.uk

Proof of Identity must be shown at training.
Driver Licence (Counterpart & Card)

or

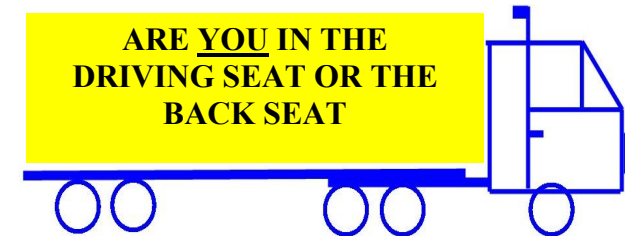
Paper Licence (Old style) & Passport

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Driver CPC Training

(Certificate of Professional Competence)



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